

How to Please Your I.T. Department...



Disclaimer: The reader should not regard the recommendations, ideas and techniques expressed and described in this book as substitutes for the advice of a qualified IT practitioner or other qualified professional. Any use to which the recommendations, ideas and techniques are put is at the reader's sole discretion and risk.



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Hello and welcome to my little collection of IT humour.

Like most people, I learned to use computers in the early 1990's and although competent in banging out a document, the finer points of Computers including their software and hardware still manages to elude me! I have therefore had enough visits from IT people to know how much they suffer for their craft.

I collected the emails I received from friends with Computer jokes and cartoons, and today thought I really should compile them into a little humour booklet to share with friends – and to show my IT people when they come to sort out my tragedies, so at least one of us is laughing!

Read these jokes as a self help tool to de-stress your day, share a joke and brighten someone else's day too.

Feel free to share this book with your friends and work associates so they can enjoy a "chuckle break" too.

While I'm here I would also like to tell you about some more free humour books I have published that you can download.

Have a Laugh on Us - family friendly jokes book vol 1.

<http://personal-enterprise-self-help-resources.com/support-files/free-joke-book.pdf>

Have a Laugh on Us - family friendly jokes book vol 2.

<http://personal-enterprise-self-help-resources.com/support-files/have-a-laugh-on-us-vol-2.pdf>

My favourite Inspirational Quotes

<http://personal-enterprise-self-help-resources.com/support-files/famous-quotes-self-help-book.pdf>

"Cat Tails" Get my little collection of funny Cat's tales, feline quotes, furry stories and fuzzy wisdoms

<http://personal-enterprise-self-help-resources.com/support-files/cat-tails.pdf>

And if you would REALLY like to know what the heck is under the bonnet of your computer and how to be more effective on your computer – here is your answer -

Helene's Complete Computer Guide *(actually written by an expert!)*

<http://personal-enterprise-self-help-resources.com/support-files/helenes-computer-guide-freebook.pdf>

All that's left to say now is – ENJOY!

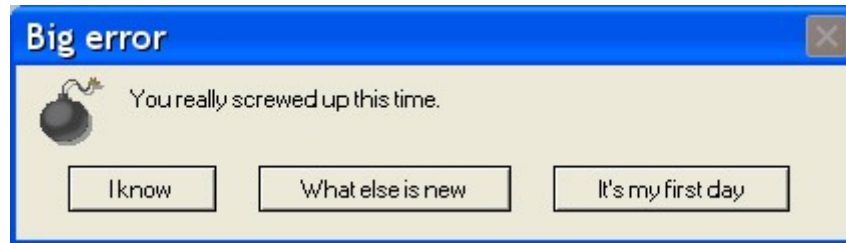
Live Well - Laugh Often - Love Much

Helene Malmsio

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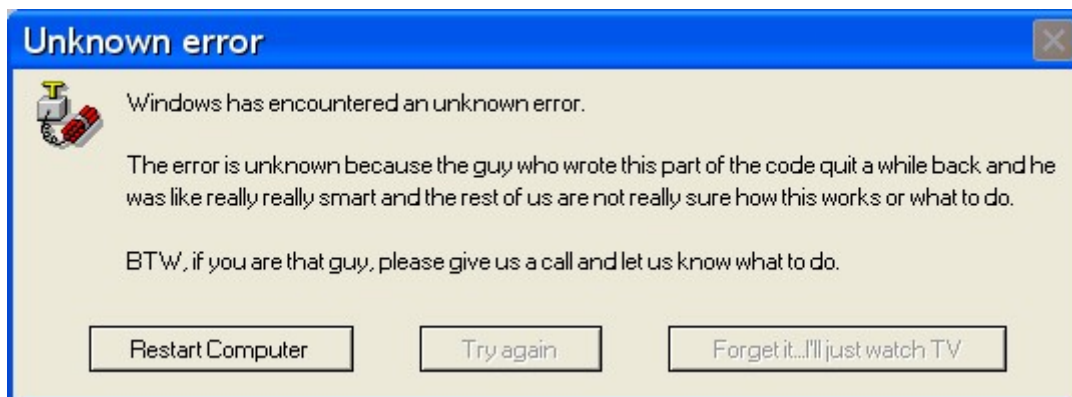
<http://www.myspace.com/helene58>





How to please your IT Department....

1. When you call us to have your computer moved, be sure to leave it buried under half a ton of postcards, baby pictures, stuffed animals, dried flowers, bowling trophies and children's art. We don't have a life, and we find it deeply moving to catch a fleeting glimpse of yours.
2. Don't write anything down. Ever. We can play back the error messages from here.
3. When an I.T. person says he's coming right over, go for coffee. That way you won't be there when we need your password. It's nothing for us to remember 700 screen saver passwords.
4. When you call the help desk, state what you want, not what's keeping you from getting it. We don't need to know that you can't get into your mail because your computer won't power on at all.



5. When I.T. support sends you an E-Mail with high importance, delete it at once. We're just testing.
6. When an I.T. person is eating lunch at his desk, walk right in and spill your guts right out. We exist only to serve.
7. Send urgent email all in uppercase. The mail server picks it up and flags it as a rush delivery.

8. When the photocopier doesn't work, call computer support. There's electronics in it.

9. When something's wrong with your home PC, dump it on an I.T. person's chair with no name, no phone number and no description of the problem. We love a puzzle.

10. When an I.T. person tells you that computer screens don't have cartridges in them, argue. We love a good argument.



11. When an I.T. person tells you that he'll be there shortly, reply in a scathing tone of voice: "And just how many weeks do you mean by shortly?" That motivates us.

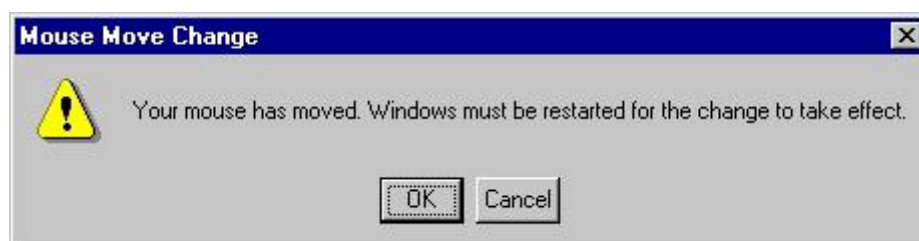
12. When the printer won't print, re-send the job at least 20 times. Print jobs frequently get sucked into black holes.

13. When the printer still won't print after 20 tries, send the job to all 68 printers in the company. One of them is bound to work.

14. Don't learn the proper term for anything technical. We know exactly what you mean by "My thingy blew up".

15. Don't use on-line help. On-line help is for wimps.

aaaaawww, c'mon guys, we're not THAT bad to our IT people are we..?



Mouse Balls & Mouse Balls Inspector



I don't know how they wrote this with a straight face.

This was a real memo sent out by IBM to its employees in all seriousness.

It went to all field engineers about a computer peripheral problem.

The author of this memo was quite genuine. The engineers rolled on the floor!

Especially note the last couple of sentences.

'If a mouse fails to operate or should it perform erratically, it may need a ball replacement. Mouse balls are now available as FRU (Field Replacement Units).

Because of the delicate nature of this procedure, replacement of mouse balls should only be attempted by properly trained personnel. Before proceeding, determine the type of mouse balls by examining the underside of the mouse.

Domestic balls will be larger and harder than foreign balls. Ball removal procedures differ depending upon the manufacturer of the mouse.

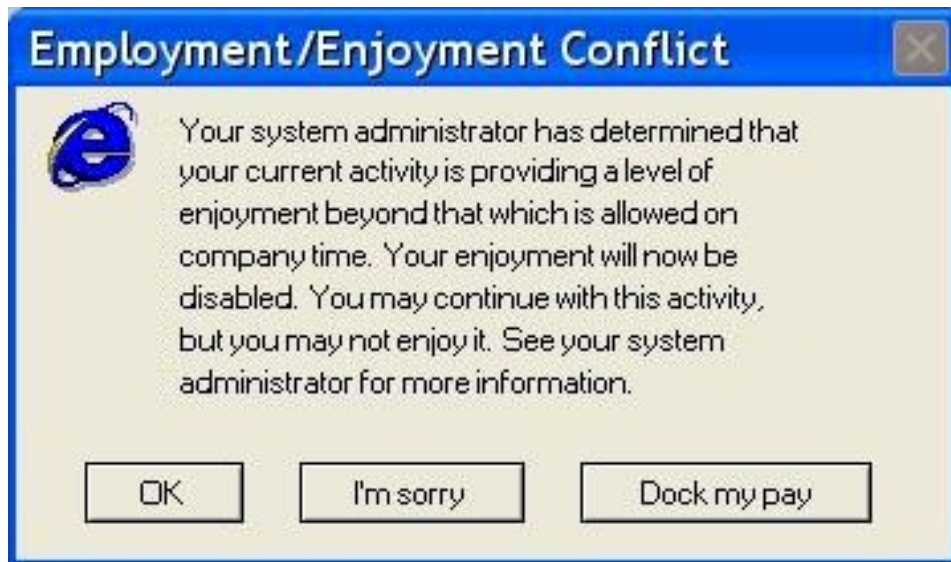
Foreign balls can be replaced using the pop off method. Domestic balls are replaced by using the twist off method. Mouse balls are not usually static sensitive. However, excessive handling can result in sudden discharge.

Upon completion of ball replacement, the mouse may be used immediately.

It is recommended that each person have a pair of spare balls for maintaining optimum customer satisfaction.

Any customer missing his balls should contact the local personnel in charge of removing and replacing these necessary items.

Please keep in mind that a customer without properly working balls is unhappy.....'



"Who am I?"

A man in a hot air balloon realized he was lost. He reduced altitude and spotted a woman below.

He descended a bit more and shouted, "Excuse me, can you help me? I promised a friend I would meet him an hour ago, but I don't know where I am."

The woman below replied, "You're in a hot air balloon hovering approximately 30 feet above the ground. You're between 40 and 41 degrees north latitude and between 59 and 60 degrees west longitude."

"You must be in **Information Technology**," said the balloonist.

"I am," replied the woman, "How did you know?"

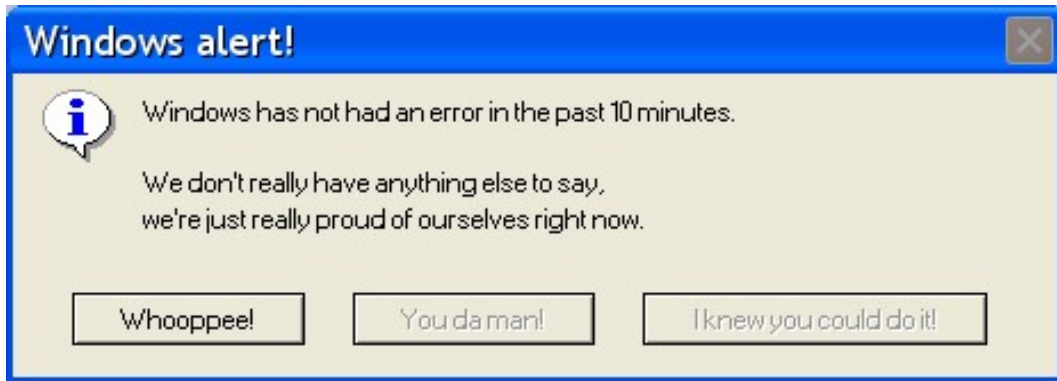
"Well," answered the balloonist, "everything you told me is technically correct, but I've no idea what to make of your information, and the fact is I'm still lost. Frankly, you've not been much help at all. If anything, you've delayed my trip."

The woman below responded, "You must be in **Management**."

"I am," replied the balloonist, "but how did you know?"

"Well," said the woman... "you don't know where you are or where you're going. You have risen to where you are, due to a large quantity of hot air. You made a promise, which you've no idea how to keep, and you expect people beneath you to solve your problems."

The fact is you are in exactly the same position you were in before we met, but now, somehow, it's my fault."

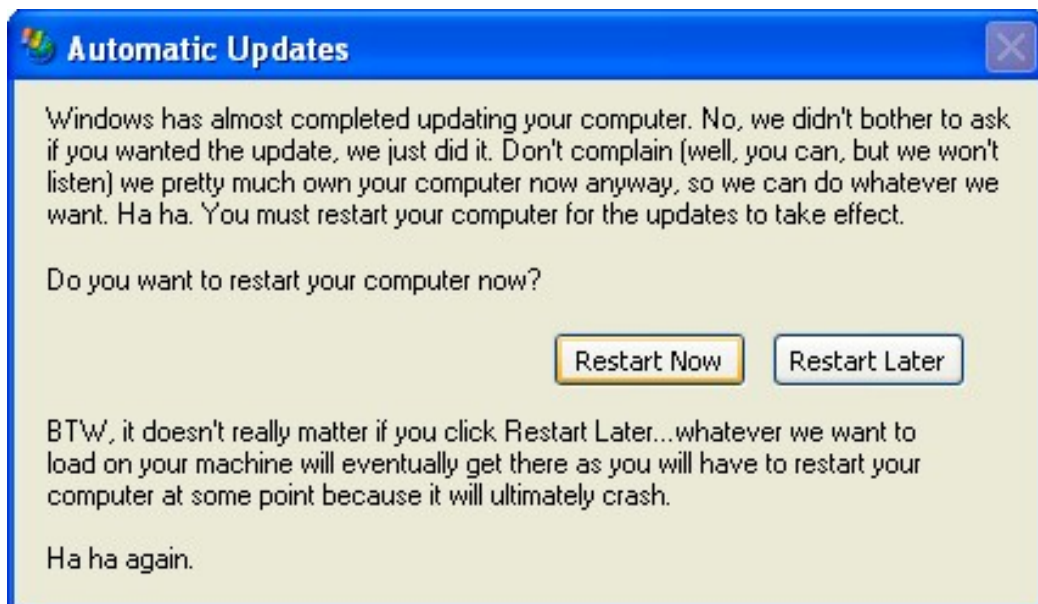


Five reasons to believe computers are Female:

1. No one but the Creator understands their internal logic.
2. The native language they use to communicate with other computers is incomprehensible to everyone else.
3. The message "Bad command or file name" is about as informative as "If you don't know why I'm mad at you, then I'm certainly not going to tell you."
4. Even your smallest mistakes are stored in long-term memory for later retrieval.
5. As soon as you make a commitment to one, you find yourself spending half your salary on accessories for it.

Four reasons to believe computers are male:

1. They have a lot of data, but are still clueless.
2. They are supposed to help you solve problems, but half the time they ARE the problem.
3. As soon as you commit to one you realize that, if you had waited a little longer, you could have obtained a better model.
4. Big power surges knock them out for the rest of the night.



Computer Help Desk Silliness

So, we all do and say dumb things from time to time, and it's merely bad luck that these happened to get recorded for posterity.

I know we shouldn't laugh at anxious people who make silly mistakes, but I found these funny and decided to share them.



Does that make me a bad person?

Helpdesk: What kind of computer do you have?
Customer: A white one...

Helpdesk: Click on the 'my computer' icon on to the left of
the screen.
Customer: Your left or my left?

Helpdesk: Good day. How may I help you?
Male customer: Hello... I can't print.
Helpdesk: Would you click on start for me and...
Customer: Listen pal; don't start getting technical on me!
I'm not Bill Gates!

Customer: Hi, good afternoon, this is Martha, I can't
print. Every time I try, it says 'Can't find printer'.
I've even lifted the printer and placed it in front
of the monitor, but the computer still says it
can't find it...

Customer: I have problems printing in red...
Helpdesk: Do you have a color printer?
Customer: Aaaah.....Thank you.

Helpdesk: What's on your monitor now ma'am?
Customer: A teddy bear my boyfriend bought for me in the
supermarket.

Customer: My keyboard is not working anymore.
Helpdesk: Are you sure it's plugged into the computer?
Customer: No. I can't get behind the computer.
Helpdesk: Pick up your keyboard and walk 10 paces back.
Customer: Okay.
Helpdesk: Did the keyboard come with you?
Customer: Yes.
Helpdesk: That means the keyboard is not plugged in. Is there another keyboard?
Customer: Yes, there's another one here. Ah...that one does work!

Helpdesk: Your password is the small letter a as in apple, a capital letter V as in Victor, and the number 7.
Customer: Is that 7 in capital letters?

A customer couldn't get on the Internet:
Helpdesk: Are you sure you used the right password?
Customer: Yes I'm sure. I saw my colleague do it.
Helpdesk: Can you tell me what the password was?
Customer: Five stars.

Customer: I have a huge problem. A friend put a screen saver on my computer, but every time I move the mouse, it disappears!

Be careful of a new threat to your computer mouse!

There is a new "virus" going around, it really does terrible things to your computer mouse. The photo says it all...

ALSO BE ON THE LOOK OUT FOR THE FOLLOWING VIRUSES:

CLINTON VIRUS:

Gives you a 7 Inch Hard Drive with NO memory.

VIAGRA VIRUS:

Makes a new hard drive out of an old floppy.

LEWINSKY VIRUS:

Sucks all the memory out of your computer, then emails everyone about what it did.



RONALD REAGAN VIRUS:

Saves your data, but forgets where it's stored.

MIKE TYSON VIRUS:

Quits after two bytes.

OPRAH WINFREY VIRUS:

Your 300 MB hard drive suddenly shrinks to 100MB, then slowly expands to 200 MB.

DR. JACK KEVORKIAN VIRUS:

Deletes all old files.

ELLEN DEGENERES VIRUS:

Disks can no longer be inserted.

TITANIC VIRUS (A strain of the Lewinsky Virus):

Your whole computer goes down.

DISNEY VIRUS:

Everything in your computer goes Goofy.

PROZAC VIRUS:

Screws up your RAM but your processor doesn't care.

ARNOLD SCHWARZENEGGER VIRUS:

Terminates some files, leaves, but will be back.

LORENA BOBBIT VIRUS:

Re-formats your hard drive into a 3.5 inch floppy, then discards it through Windows

Modern version of the Birds and the Bees

A little boy goes to his father and asks "Daddy, how was I born?"

The father answers: "Well, son, I guess one day you will need to find out anyway!"

You're Mom and I first got together in a chat room on Yahoo. Then I set up a date via e-mail with your Mom and we met at a cyber-cafe.

We sneaked into a secluded room, I upgraded my floppy to a stiffer and then your Mom agreed to do a download from my hard drive.

As soon as I was ready to upload, we discovered that neither one of us had used a firewall, and since it was too late to hit the delete button, nine months later a blessed little Pop-up appeared and said:

"You've Got Male"

Never upset your work mates before going on Holidays!

Or when you come back to work something like THIS may be waiting to greet you... (or give you some ideas to use yourself!)





Is it better to be a Sports Jock or a Computer Nerd?

Consider Michael Jordan, having "retired," with \$40 million in endorsements, he makes \$178,100 a day, working or not. If he sleeps 7 hours a night, he makes \$52,000 every night while visions of sugarplums dance in his head. If he goes to see a movie, it'll cost him \$7.00, but he'll make \$18,550 while he's there. If he decides to have a 5 minute egg, he'll make \$618 while boiling it. He makes \$7,415/hour more than minimum wage.

He'll make \$3,710 while watching each episode of Friends. If he wanted to save up for a new Acura NSX (\$90,000) it would take him a whole 12 hours. If someone were to hand him his salary and endorsement money, they would have to do it at the rate of \$2.00 every second.

He'll probably pay around \$200 for a nice round of golf, but will be reimbursed \$33,390 for that round. Assuming he puts the federal maximum of 15% of his income into a tax deferred account (401k), his contributions will hit the federal cap of \$10,500 at 845am on January 1st. If you were given a penny for every 10 dollars he made, you'd be living comfortably at \$65,000 a year.

He'll make about \$19.60 while watching the 100 meter dash in the Olympics, and about \$15,600 during the Boston Marathon. While the common person is spending about \$20 for a meal in his trendy Chicago restaurant, he'll pull in about \$5600. This year, he'll make more than twice as much as all U.S. past presidents for all of their terms combined. Amazing isn't it?

However... If Jordan saves 100% of his income for the next 500 years, he'll still have less than Bill Gates has at this very moment.

Game over..... Nerd wins.



You have to be old enough to remember Abbott and Costello, and too old to REALLY understand computers, to fully appreciate this. For those of us who sometimes get flustered by our computers, please read on...
If Bud Abbott and Lou Costello were alive today, their infamous sketch, "**Who's on First?**" might have turned out something like this:

Costello calls to buy a computer from Abbott....

ABBOTT: Super Duper computer store. Can I help you?
COSTELLO: Thanks. I'm setting up an office in my den and I'm thinking about buying a computer.
ABBOTT: Mac?
COSTELLO: No, the name's Lou.
ABBOTT: Your computer?
COSTELLO: I don't own a computer. I want to buy one.
ABBOTT: Mac?
COSTELLO: I told you, my name's Lou.
ABBOTT: What about Windows?
COSTELLO: Why? Will it get stuffy in here?
ABBOTT: Do you want a computer with Windows?
COSTELLO: I don't know. What will I see when I look at the windows?
ABBOTT: Wallpaper.
COSTELLO: Never mind the windows. I need a computer and software.
ABBOTT: Software for Windows?
COSTELLO: No. On the computer! I need something I can use to write proposals, track expenses and run my business - what do you have?
ABBOTT: Office.
COSTELLO: Yeah, for my office. Can you recommend anything?
ABBOTT: I just did.
COSTELLO: You just did what?
ABBOTT: Recommend something.
COSTELLO: You recommended something?
ABBOTT: Yes.
COSTELLO: For my office?
ABBOTT: Yes.
COSTELLO: OK, what did you recommend for my office?
ABBOTT: Office.
COSTELLO: Yes, for my office!
ABBOTT: I recommend Office with Windows.
COSTELLO: I already have an office with windows! OK, let's just say I'm sitting at my computer and I want to type a proposal? What do I need?
ABBOTT: Word.
COSTELLO: What word?
ABBOTT: Word in Office.
COSTELLO: The only word in office is office.
ABBOTT: The Word in Office for Windows.
COSTELLO: Which word in office for windows?
ABBOTT: The Word you get when you click the blue "W".



COSTELLO: I'm going to click your blue "w" if you don't start with some straight answers. What about financial bookkeeping? You have anything I can track my money with?

ABBOTT: Money.

COSTELLO: That's right. What do you have?

ABBOTT: Money.

COSTELLO: I need money to track my money?

ABBOTT: It comes bundled with your computer.

COSTELLO: What's bundled with my computer?

ABBOTT: Money.

COSTELLO: Money comes with my computer?

ABBOTT: Yes. No extra charge.

COSTELLO: I get a bundle of money with my computer? How much?

ABBOTT: One copy.

COSTELLO: Isn't it illegal to copy money?

ABBOTT: Microsoft gave us a license to copy Money.

COSTELLO: They can give you a license to copy money?

ABBOTT: Why not? THEY OWN IT!

A few days later.....

ABBOTT: Super Duper computer store. Can I help you?

COSTELLO: How do I turn my computer off?

ABBOTT: Click on "START".....

The toolbar window we all want....



Spell Checker:

Eye have a spelling chequer
It came with my pea sea
It plain lee marques four my revue
Miss steaks eye kin knot sea.

Eye strike a key and type a word
And weight four it two say
Weather eye am wrong oar write.
It shows me strait a weigh.

As soon as a mist ache is maid
It nose bee fore two long
and eye can put the error rite.
Its rare lea ever wrong.

Eye have run this poem threw it
I am shore your pleased two no
Its letter perfect awl the weigh
My chequer tolled me sew.

Sauce unknown



Microsoft -v- General Motors:

For all of us who feel only the deepest love and affection for the way computers have enhanced our lives, read on.

At a recent computer expo (COMDEX), Bill Gates reportedly compared the computer industry with the auto industry and stated, "If GM had kept up with technology like the computer industry has, we would all be driving \$25 cars that got 1,000 miles to the gallon."

In response to Bill's comments, General Motors issued a press release stating: If GM had developed technology like Microsoft, we would all be driving cars with the following characteristics:

1. For no reason whatsoever, your car would crash twice a day.
2. Every time they repainted the lines in the road, you would have to buy a new car.
3. Occasionally, your car would die on the freeway for no reason. You would have to pull over to the side of the road, close all of the windows, shut off the car, restart it, and reopen the windows before you could continue.
For some reason you would simply accept this.
4. Occasionally, executing a maneuver such as a left turn would cause your car to shut down and refuse to restart, in which case you would have to reinstall the engine.
5. Macintosh would make a car that was powered by the sun, was reliable, five times as fast and twice as easy to drive - but would run on only five percent of the roads.
6. The oil, water temperature, and alternator warning lights would all be replaced by a single "This Car Has Performed An Illegal Operation" warning light.
7. The airbag system would ask, "Are you sure?" before deploying.
8. Occasionally, for no reason whatsoever, your car would lock you out and refuse to let you in until you simultaneously lifted the door handle, turned the key and grabbed hold of the radio antenna.
9. Every time a new car was introduced, car buyers would have to learn how to drive all over again because none of the controls would operate in the same manner as the old car.
10. You'd have to press the "Start" button to turn the engine off.

The "forwarder's" 12 Step program -

1. I will NOT get bad luck, lose my friends, or lose my mailing lists if I DON'T forward an email!
2. I will NOT hear any music or see a taco dog, if I do forward an e-mail.
3. Bill Gates is NOT going to send me money, Victoria Secret doesn't know anything about a gift certificate they're supposed to send me.
4. Ford will NOT give me a 50% discount even if I forward my e-mail to more than 50 people!
5. I will NEVER receive gift certificates, coupons, or freebies from Coca Cola, Cracker Barrel, Old Navy, or anyone else if I send an e-mail to 10 people.
6. I will NEVER see a pop-up window if I forward an e-mail ...NEVER-NEVER!!
7. There is NO SUCH THING as an e-mail tracking program, and I am not STUPID enough to think that someone will send me \$100 for forwarding an e-mail to 10 or more people!
8. There is NO kid with cancer through the Make-a-Wish program in England collecting anything! He did when he was 7 years old. He is now cancer free and 35 years old and DOESN'T WANT ANY MORE POST CARDS, or GET-WELL CARDS.
9. The government does not have a bill in Congress called 901B (or whatever they named it this week) that, if passed, will enable them to charge us 5 cents for every e-mail we send.
10. There will be NO cool dancing, singing, waving, colorful flowers, characters, or program that I will receive immediately after I forward an e-mail. NONE, ZIP, ZERO, NADA!
11. The American Red Cross will NOT donate 50 cents to certain individual dying of some never-heard-of disease for every e-mail address I send this to. The American Red Cross RECEIVES donations.
12. And finally, I WILL NOT let others guilt me into sending things by telling me I am not their friend or that I don't believe in Jesus Christ. If God wants to send me a message, I believe the bushes in my yard will burn before He picks up a PC to pass it on!

Now, repeat this to yourself until you have it memorized, and send it along to at least 5 of your friends before the next full moon or you will surely be constipated for the next three months and all of your hair will fall out!



*** Live Well - Laugh Often - Love Much ***

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Lose Weight Now! Natural health & weight loss programs:
Free comprehensive Carbohydrate & Calorie Counter ebook
<http://beautiful-body-ideal-weight.com>

"The King of Rock & Roll" Elvis Presley biography site by a
fan for his fans...Free autobiography book download
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success stories. Cut the B.S. and get with the program that WORKS!
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